### Critical Outcomes for all Students

**Domain/Task/Capability**

Students will be able to use ICD-9-CM and CPT codes to accurately code medical office visits.

**Performance Criteria/Benchmarks**

- Successful completion of the coding modules in Medical Office and Billing Procedures I and of the Ambulatory Care Coding courses.
- Satisfactory evaluation by internship supervisor.

**Instrument/Opportunity**

- Classroom Assessment of Skill Checks on Competency-based simulation project.
- Supervisor Evaluation of Student Internship Performance.

**Assessment of Performance**

- (80% of) students will meet or exceed minimum competency levels on all medical records project/simulation measuring KDa-CM and CPT codes.
- Satisfactory evaluation by internship supervisor.

**Timeline**

- Fall 2002-2003
- Winter 2002-2003

**Results**

- N/A
- N/A

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**Domain/Task/Capability**

Students will be able to process insurance claims manually and using medical software in classroom at internship site and resolve reimbursement issues.

**Performance Criteria/Benchmarks**

- Successful completion of the billing and reimbursement modules in the Medical Office and Billing Procedures I and II courses.
- Satisfactory evaluation by internship supervisor.

**Instrument/Opportunity**

- Classroom Assessment of Competency-based simulation project.
- Supervisor Evaluation of Student Internship Performance.

**Assessment of Performance**

- (80% of) students will meet or exceed minimum competency levels on all billing and reimbursement simulation in Medical Office and Billing Procedures I and II courses.
- Satisfactory evaluation by internship supervisor.

**Timeline**

- Fall (Mob. I) 2002-2003
- Winter 2003-2004
- Spring (Mob.II) 2002-2003
- Intern-AY 2002-2003
- Summer 2003

**Results**

- N/A
- N/A

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**Domain/Task/Capability**

Graduating students will indicate satisfaction with program.

**Performance Criteria/Benchmarks**

- An average score of 3 or above (5-point scale) on the related course.
- (80% of) students will indicate a program satisfaction components.

**Instrument/Opportunity**

- Student Satisfaction Survey.
- Student.

**Assessment of Performance**

- (80% of) students will meet or exceed minimum competency levels on all medical records project/simulation measuring KDa-CM and CPT codes.
- Satisfactory evaluation by internship supervisor.

**Timeline**

- Fall 2002-2003
- Spring 2003

**Results**

- N/A
- N/A
<table>
<thead>
<tr>
<th>courses</th>
<th>satisfaction components of the Student Rating Survey (SRS) instrument and/or the Student Satisfaction Survey</th>
<th>Rating Survey (SRS)</th>
<th>the Student Satisfaction Survey administered in the course Outpatient Reimbursement and on the SRS for all courses in the program.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students and graduates will have the technical and interpersonal communications skills to work successfully in the field.</td>
<td>• Satisfactory evaluation by internship supervisor</td>
<td>• Supervisor Evaluation of Student Internship Performance</td>
<td>• <strong>80%</strong> of students will have a satisfactory evaluation by internship supervisor</td>
</tr>
<tr>
<td>Students will gain entry-level employment in the Healthcare Billing and Coding Technology field</td>
<td>Graduates will be employed in the field</td>
<td>NCE Placement Data</td>
<td>(____% of) graduates will be employed in healthcare billing and coding fields</td>
</tr>
</tbody>
</table>

**Comments:**
*This program has been suspended for the year AY 2006-2007. No data has been collected.*

/ssl
Rev: 02/26/2007

**TOP**