### Critical Outcomes for all Students

<table>
<thead>
<tr>
<th>Domain/Task/ Capability</th>
<th>Performance Criteria/ Benchmarks</th>
<th>Instrument/ Opportunity</th>
<th>Assessment of Performance</th>
<th>Timeline</th>
<th>Results</th>
</tr>
</thead>
</table>
| Students will be able to use ICD-9-CM and CPT codes to accurately code medical office visits. | • Successful completion of the coding modules in Medical Office and Billing Procedures I and of the Ambulatory Care Coding courses.  
• Satisfactory evaluation by internship supervisor | • Classroom Assessment o Skill Checks o Competency-based simulation project  
• Supervisor Evaluation of Student Internship Performance | • (80% of) students will meet or exceed minimum competency levels on all medical records project/simulation measuring KDa-CM and CPT codes.  
• Satisfactory evaluation by internship supervisor | Fall 2002-2003 | Winter 2002-2003 |

| Students will be able to process insurance claims manually and using medical software in classroom at internship site and resolve reimbursement issues. | • Successful completion of the billing and reimbursement modules in the Medical Office and Billing Procedures I and II courses  
• Satisfactory evaluation by internship supervisor | • Classroom Assessment o Competency-based simulation project  
• Supervisor Evaluation of Student Internship Performance | • (80% of) students will meet or exceed minimum competency levels on all billing and reimbursement simulation in Medical Office and Billing Procedures I and II courses.  
• Satisfactory evaluation by internship supervisor | Fall (Mob. I) 2002-2003  
Spring (Mob. II) 2002-2003  
Spring 2003-2004  
Summer 2003 |

| Graduating students will indicate satisfaction with program | An average score of 3 or above (5-point scale) on the related course | • Student Satisfaction Survey  
• Student | (80% of) students will indicate a program satisfaction components of | | |

### Program Goal: Prepare graduates with skills and knowledge to enable entry-level employment in the healthcare billing environment.
<table>
<thead>
<tr>
<th>Students and graduates will have the technical and interpersonal communications skills to work successfully in the field.</th>
<th>Students will gain entry-level employment in the Healthcare Billing and Coding Technology field</th>
<th>Graduates will be employed in the field</th>
<th>NCE Placement Data</th>
<th>(____% of) graduates will be employed in healthcare billing and coding fields</th>
<th>For AY 2005-2006 n=1; that student was working</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Satisfactory evaluation by internship supervisor</td>
<td></td>
<td>• Supervisor Evaluation of Student Internship Performance</td>
<td></td>
<td>• 80% of students will have a satisfactory evaluation by internship supervisor</td>
<td></td>
</tr>
</tbody>
</table>

**Comments:**
*This program has been suspended for the year AY 2006-2007. No data has been collected.*

/ssl
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